

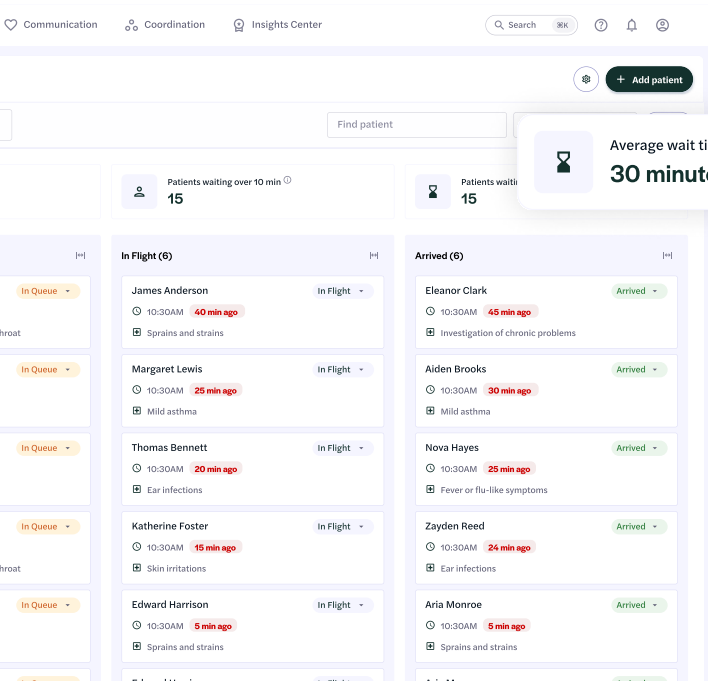
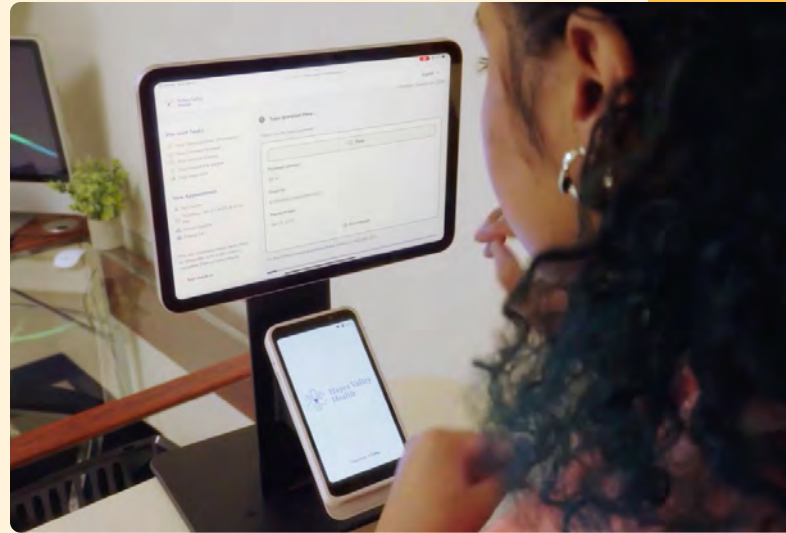
Flexible patient flow for your busy clinics

When staff have many patients to get to care at once, Luma's clinic experience helps them stay on track. Drag-and-drop clinic flow management and all-inclusive prep checklists make it easy to see which patients are ready for care. Patients self-serve via kiosk, phone, or QR code.

FOR PATIENTS

Self-service options to check in, prep, and pay at the clinic make appointment day smoother.

- 1 **Checks in at the clinic**
From a tablet-based kiosk or clinic screen QR code
- 2 **Starts or finishes prep checklist (forms, insurance, etc.)**
From the kiosk or their phone
- 3 **Pays any balances or copays**
From a kiosk card reader or their phone



FOR STAFF

Customizable options to manage clinic flow make it clear who's scheduled, walk-in, ready to be seen, and more.

- Manage the flow of walk-ins with drag-and-drop Queue Manager
- See prep status or resend forms from the schedule view
- Use a handheld tablet to collect forms or signed consents in the exam room

OUTCOMES

At one health system using MEDITECH:

-47% patients leaving the ED without being seen	-53% wait time before being seen	3.7 fewer hours per patient in the ED
--	---	--

USE CASES

Keep operations
running smoothly
in your outpatient
settings

Manage lab workflows

Prepare patients for care

Streamline clinic flow

Staff-assisted workflows

Accommodate walk-ins

Your own customized use case

Create Your Ideal Clinic Flow

With Check-In Builder, you design the in-clinic experience that fits your organization.

Customizable queues, patient instructions, arrival statuses, and more help busy clinics operate efficiently.

For example, scheduled patients might finish forms on their phones from a QR code to be marked "Arrived," while walk-in patients can join a queue from the kiosk and be marked "Waiting".



"With a high volume of walk-in and scheduled visits, Luma gives my team a clear view of who's in the clinic to help improve throughput."

Teresa Strauss

Director of Patient Access Services
Wooster Community Hospital

See how Luma helps busy clinics run more smoothly.

→ Contact us at info@lumahealth.io