

# Success with Luma + MEDITECH

## Phelps Memorial Health Center



Phelps Memorial coordinates care for patients who often travel hours away for specialty visits.

“Luma streamlines our entire system, making staff more efficient and helping us close care gaps.” - *Kurt Schmidt, Director of EHR*

**100+**

faxes processed weekly using AI with Luma’s Fax Transform.

## Mile Bluff Medical Center



Manual schedule management cost Mile Bluff revenue from unfilled slots and no-shows.

“I approach technology as a patient advocate — getting patients in the door sooner has a downstream impact on their care.”  
- *Randy Brandt, PA-C, Provider & Patient Experience Liaison*

**20%**

fewer no-shows within 7 months

**\$200k**

more annual revenue at Mile Bluff with Expanse-integrated outreach, schedule management, and waitlist.

## Northfield Hospital & Clinics



Northfield innovates to provide a world-class consumer experience to their rural community.

“The only way that we as an independent organization can survive is by making ourselves stand out and increasing patient satisfaction.”  
- *Vern Lougheed, Director of IT & Information Security Officer*

**200+**

patients per month save a spot in line at Northfield’s urgent cares using Luma.



... and many more