



OUTCOMES FROM MUSE MEMBERS



# Success with Luma + MEDITECH

## Phelps Memorial Health Center

Phelps Memorial coordinates care for patients who often travel hours away for specialty visits.

📍 HOLDREGE, NEBRASKA  
+ REGIONAL HEALTH SYSTEM

**100%**  
of faxes processed  
with AI  
400+ faxes monthly



Luma streamlines our entire system, making staff more efficient and helping us close care gaps."

Kurt Schmidt,  
Director of EHR

## Mile Bluff Medical Center

Manual schedule management cost Mile Bluff revenue from unfilled slots and no-shows.

📍 MAUSTON, WI  
+ REGIONAL HEALTH SYSTEM

**\$200k**  
more annual revenue  
with Expanse-integrated outreach,  
schedule management, & waitlist

**20%**  
fewer no-shows  
within 7 months



I approach technology as a patient advocate — getting patients in the door sooner has a downstream impact on their care."

Randy Brandt, PA-C  
Provider & Patient Experience Liaison

## Northfield Hospital & Clinics

Northfield innovates to provide a world-class consumer experience to their rural community.

📍 NORTHFIELD, MN  
+ REGIONAL HEALTH SYSTEM

**200+**  
patients per month  
save a spot in line at  
Northfield's urgent cares



The only way that we as an independent organization can survive is by making ourselves stand out and increasing patient satisfaction."

Vern Loughheed  
Director of IT & Information Security Officer

Supporting leading organizations like



...and many more



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