



Luma for Pediatric Practices

Caregivers look for pediatric providers they can trust, often seeking long-term health partnerships for their families. Easy, text-first access to these trusted providers is a must. Making access to care seamless and simple creates loyal patients, builds your brand, and streamlines staff workflows.

Easier, more convenient scheduling for patients and staff alike

Drive revenue and improve outcomes with EHR-integrated workflows for both patients and staff.

- ✓ Get sick visits scheduled sooner with EHR-integrated offers to patients on the waitlist and easy self-scheduling for the next day's sick visits.
- ✓ Prevent unused schedule slots with actionable reminders for caregivers, easy cancellation & rebooking, and automated waitlist offers.
- ✓ Bring in new patients by automatically prompting caregivers to leave online reviews about their positive experiences.
- ✓ Automate scheduling, patient messaging, and caregiver reminders to reduce staff manual tasks.

What sets Luma apart

- » 24/7 patient access to omni-channel scheduling
- » Messaging in 30+ languages
- » HIPAA-compliant; SOC2- and HITRUST-certified
- » Integrated with 80+ EHRs, including eClinicalWorks, athenahealth, Epic, and Veradigm Practice Management, as well as systems like Salesforce

Outcomes from the Luma Health Community

71%

of referred patients booked an appointment using Luma.



27,000+

sick visits & vaccination appointments were booked online by busy parents in 2023.



52%

of sick visits and annual wellness visits were booked after hours.



Access for patients, convenience for staff

Luma communicates 24/7 with your practice's schedules and connects to your website and patient portal. Customizable scheduling makes it easy for parents to reach you by web or text and self-schedule appointments on short notice. Your practice schedules stay automatically up to date, so staff can focus on patients instead of manually transcribing changes.



Staff rely on manual phone calls and mailers to reach patients:

- Creates more time-consuming work for staff
- Inconveniences many of your patients



Luma automated reminders keep patients coming back:

- Prevents lost revenue from patient no-shows
- Builds your brand with automated requests for patient feedback

Hi, thanks for visiting Hayes Valley Pediatrics. We'd love your feedback on your appointment. Please visit this link for a quick survey <https://lumalnk.com/5876>.

Hi! It's time for Eleanor's annual checkup at Hayes Valley Pediatrics. Please schedule by clicking <https://lumalnk.com/6838> or give us a call at [+\(415\)555-4522](tel:+(415)555-4522) to schedule your appointment.



The personal touch Luma brings has translated to better care for our patients. We can provide that customized care they need, 24/7, knowing that Luma is always there for our team when we need support or have a new workflow idea.

Tom Zeug, COO



...and many more

Ready to enhance your community reach and outcomes?

Schedule a call with us at info@lumahealth.io