



Integrated with Veradigm Practice Management

Envision patient success with Luma. Imagine your EHR workflows automatically driving improved reach, access to care, and health outcomes for all your patients and not-yet-patients. Luma integrates with Veradigm PM to enable text first workflows that enhance patient access to care and reduce staff burden.

Unlock the power of your Veradigm PM with Luma

Luma meshes with your unique workflows and integrates with your Veradigm PM to enhance your organization's goals. API integration with Veradigm PM enables you to:

- ✓ Offer flexible SMS scheduling based on appointment types and openings in your Veradigm PM system
- ✓ Send two-way reminders to enable patients to confirm or cancel upcoming appointments, then make updates in Veradigm PM automatically
- ✓ Cancel appointments directly in your schedule based on patient actions
- ✓ Enroll patients in automatic waitlist offers based on cancellations in Veradigm PM and patients waiting for the same appointment type

What sets Luma apart

- » Integrated for out-of-the-box and customized workflows
- » Supporting out-of-the-box and custom workflows
- » Experienced implementation at any point in your EHR install, upgrade, or maintenance

At Mississippi Urology Clinic, automated waitlist offers integrated with their schedule in Veradigm **fill 45% of offered spots.**

“ Speciality care itself can be complex, but getting an appointment shouldn't be. Luma makes it easy for patients to get in our doors and get the care they need.”

Patricia Sanders

Office Manager at Mississippi Urology Clinic

Connected to your Veradigm PM schedule with API integration

For staff, fuller schedules and fewer manual tasks. For patients, a delightful experience with fewer phone calls.



Ruth, 74 | Retiree

Out of town visiting grandchildren and can't make original appointment time.

1 Text-based reminder

2 Easy cancellation

3 New appointment offer

Additional option to offer specific available times

4 Added to waitlist

Hi Ruth, you have an appointment on July 26th at 2:30PM with Dr. Potluri. Respond YES to confirm or NO to cancel.

NO

Ruth, your appointment is canceled. Click here to book a new time: <https://hayesvalley.schedule>

Thank you for scheduling with Dr. Potluri on August 15 at 8:00AM. Need a sooner time? Respond YES to be notified when a new slot is available.

YES



...and many more

Ready to join our customers integrating Luma with Veradigm PM?

Schedule a call with us at www.lumahealth.io