



Luma Integrated with Epic

Extending and enhancing functionality. Luma works with Epic to supercharge your operations, automatically driving improved reach and access to care. Tailored solutions complement the powerful workflows of Epic, leading to better patient outcomes and optimized schedules for busy staff.

Unlock the power of Epic with Luma

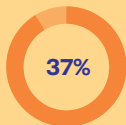
Luma enhances your workflows with the power of configurable patient messaging, integrated with Epic's Interconnect Web Services APIs to enhance your organization's goals. The Luma + Epic solution enables you to:

- ✓ Provide 24/7 scheduling with flexible appointment types and Digital Call Deflection
- ✓ Automate the referral process to expedite care delivery without staff burden
- ✓ Increase MyChart interactions with two-way SMS reminders that enable patients to confirm or cancel upcoming appointments
- ✓ Broadcast messages to large patient populations based on criteria from Epic (e.g. appointment with a specific provider)

What sets Luma apart

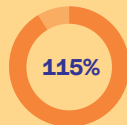
- Multilingual support with 30+ languages
- Supporting out-of-the-box and custom workflows, saving staff time and energy
- Industry-leading, complete integration via Epic Interconnect Web Service APIs
- Experienced implementation at any point in your EHR install, upgrade, or maintenance

Outcomes from the Luma + Epic community:

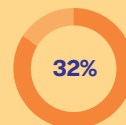


37.7% of referrals convert into appointments using Luma reminders.

UW Medicine



115% YoY increase in online scheduling.



Nearly half of patients messaged schedule from Luma texts, reducing referral scheduling call volume by 32%.

Montefiore

Maximize the value of Epic + Luma

Partner with Luma to get more value out of your Epic system. For staff, fuller schedules and fewer manual tasks means more time spent providing 1:1 care. Patients are empowered to stay connected to your organization, leading to better health outcomes and a seamless care journey.

Feature	Epic by Itself	Epic + Luma
Open Scheduling	MyChart	Combines with MyChart to enable SMS-based patients
FastPast	MyChart	Combines with MyChart to enable SMS-based patients
Referrals	Require ticket scheduling	Fully text enabled text scheduling
Healthy Planet Care Plans	View only	Fully text enabled text scheduling
Recalls	View only	Fully text enabled text scheduling
Ad Hoc Messaging	InBasket + MyChart	Direct text message templates from Epic sidebar



In three months with Luma, Kelsey-Seybold Clinic experienced a 20% rescheduling conversion rate. (January - March 2023)

 **Kelsey-Seybold Clinic**



We see Luma as a core operating system for our key strategic objectives. Luma's execution and innovation is what we look for in a partner."

Greg Hyzak
Chief Information Officer



...and many more

Ready to join our customers integrating Luma with their Epic EHRs?

Schedule a call with us at info@lumahealth.io