



Luma Integrated with MEDITECH Expanse

Envision patient success with Luma. Imagine your EHR workflows automatically driving improved reach, access to care, and health outcomes for all your patients and not-yet-patients. Luma partnered with MEDITECH extends and enhances them.

Unlock the power of your MEDITECH Expanse instance with Luma

Luma meshes with your unique workflows and integrates with your MEDITECH Expanse EHR to enhance your organization's goals. REST API integration with MEDITECH Expanse enables you to:

- ✓ Offer real-time scheduling based on your schedule templates in MEDITECH Community-Wide Scheduling
- ✓ Confirm or cancel in MEDITECH Community-Wide Scheduling based on patient responses
- ✓ Create appointments in MEDITECH Expanse (even for new patients)
- ✓ Send two-way reminders to enable patients to confirm or cancel upcoming appointments scheduled in MEDITECH Expanse
- ✓ Broadcast message to large patient populations based on criteria from MEDITECH Expanse (e.g., appointment with a specific provider)

What sets Luma apart

- » MEDITECH Alliance partner with REST API integration
- » Supporting out-of-the-box and custom workflows
- » Experienced implementation at any point in your EHR install, upgrade, or maintenance



Outcomes from Phelps Memorial Health Center

At Phelps Memorial Health Center, a critical access provider in Nebraska, patients of all ages confirm and cancel appointments via text. The responses automatically update MEDITECH Community-Wide Scheduling without staff intervention.



90% of patients
confirm appointments



84% of intake
forms are completed



Ruth, 74 | Retiree

Out of town visiting grandchildren and can't make original appointment time.

1 Text-based reminder

Hi Ruth, you have an appointment on July 26th at 2:30PM with Dr. Potluri. Respond YES to confirm or NO to cancel.

2 Easy cancellation

NO

3 New appointment offer

Additional option to offer specific available times

Ruth, your appointment is canceled. Click here to book a new time: <https://hayesvalley.schedule>

4 Added to waitlist

Thank you for scheduling with Dr. Potluri on August 15 at 8:00AM. Need a sooner time? Respond YES to be notified when a new slot is available.



Luma's integration with MEDITECH Expanse has been rock-solid. Everything runs smoothly, and our staff rely on it and expect it."

Kurt Schmidt
Director of EHR



We look forward to customers realizing the benefits of an improved patient experience and better health outcomes through the use of Luma's Patient Success Platform."

Jeffrey Kimball
Associate VP



Ready to join our customers integrating Luma with their MEDITECH EHR?

Schedule a call with us at info@lumahealth.io