



# Engagement is good. Success is better.

## Introducing the world's first Patient Success Platform™

Your engaged patients and passionate teams deserve a better healthcare experience. Luma connects and orchestrates the patient journey and operational workflows for more patient impact and business value.



**35MM+**  
patients served  
across 650+ organizations



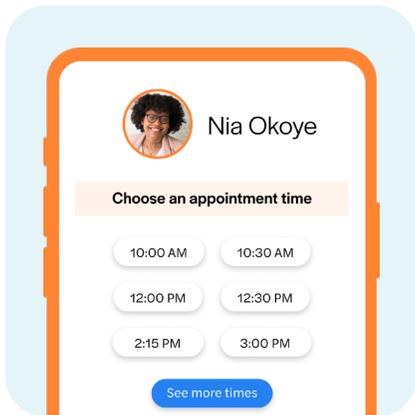
**37%**  
more referred patients seen after  
6 months with Luma



**200MM+**  
messages orchestrating  
patient journeys

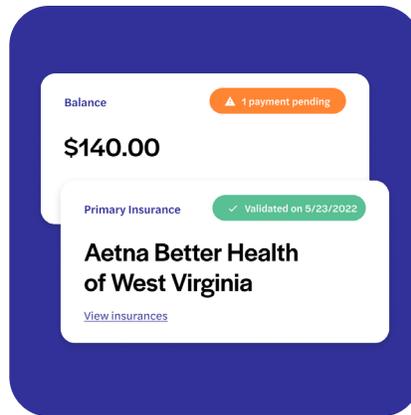


**39%**  
average revenue increase



### Patient Scheduling

- Text and web scheduling
- Actionable reminders
- Referrals
- Cancellation management
- Smart waitlist



### Financial Journey

- LumaPay™
- Verification (Coming soon)
- Eligibility (Coming soon)
- Estimates (Coming soon)



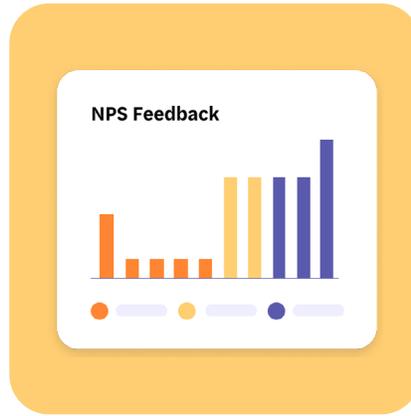
### Conversational Messaging

- Patient-initiated texting
- Secure patient-provider chat
- Broadcast
- Multilingual messaging
- Feedback and reputation management



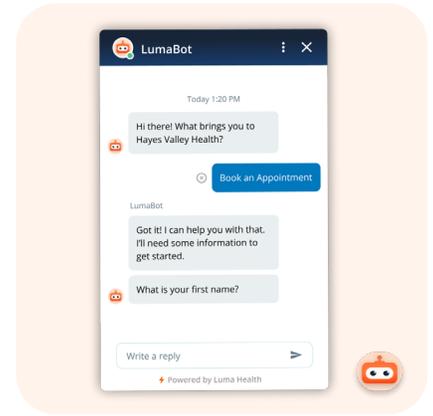
## Operational and Clinical Forms

- EHR Forms™
- Patient intake
- Mobile check-in
- Health risk assessments



## Insights

- Overview and detail reports
- Patient Success Dashboard™
- Luma in Your EHR™
- Patient Journey View
- Data warehouse and business intelligence



## LumaBot™

- Entire Patient Success Platform, bot-sized
- Multilingual customized chat flows
- EHR integration

## Plays well with others

Connect your EHR, RCM, payments, CRM, call center solutions, telehealth, population health system, homegrown tools, and (almost) everything in between.



## Let's work together

The Luma community includes integrated delivery networks, health systems, clinics, specialties, FQHCs, and an extensive partner network. Contact [info@lumahealth.io](mailto:info@lumahealth.io) to learn more.

