

MORE TOUCH POINTS. MORE WAYS TO HELP.



Luma Health's Total Patient Engagement™ platform unifies the patient journey to help everyone you serve to stay informed, stay on time, and stay on track.

Patient Scheduling

Deliver the convenience of online self-scheduling that today's patients expect. With interactive text messaging, automatically match patients with the right available appointments, fill cancellations, and give patients control over their scheduling.

Acquisition and Retention

Run multi-touch campaigns to get patients back in that missed annual wellness visits or preventative screenings. Upload attribution lists to capture new patients by sharing where they've been assigned for care. Included reporting helps you track the impact of your outreach.

Appointment Reminders

Reduce no-show rates and phone volumes, manage cancellations, and ensure patients are prepared for appointments with next-generation Artificial Intelligence (AI) Reminders that process and log patient interactions into your EHR in real time.

Mobile Patient Intake

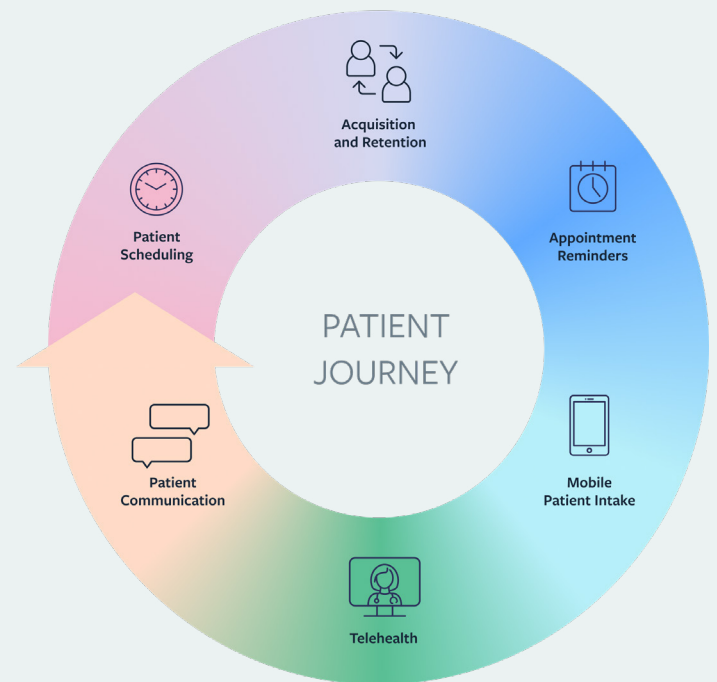
Rely on technology to capture needed patient data and support a safer, smoother, contactless check-in process. Collect mobile insurance uploads, patient history, obtain authorizations, and manage chronic conditions.

Telehealth

Reach patients remotely at various touchpoints to provide a seamless experience across the care continuum.

Patient Communication

Reduce phone volumes and maximize patient outcomes and workflows through automated, actionable conversations via text, email, voice, chat, and virtual visits across the entire patient journey.



**Driving patient visits to improve
the metrics that matter most.**

79%

Reduction In
No-Shows^a

1.7x

Increase in
Preventative Screenings^b

89

Average NPS
Score^a

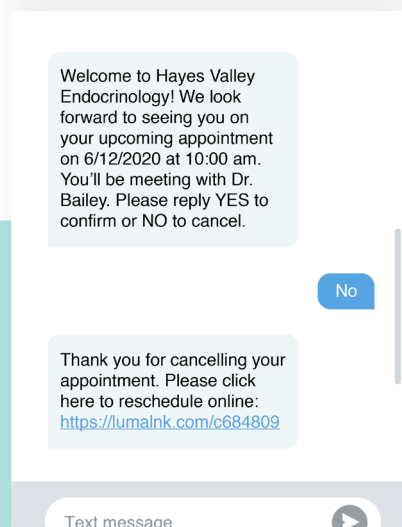
>6x

Increased
ROI^c

a. Based on customer data. b. Above industry average. c. Depending on appt value.

MODERNIZE PATIENT ACCESS

Luma Health's comprehensive patient access solution reduces no-shows, backfills cancellations, and maximizes referral conversions, all with zero staff effort.



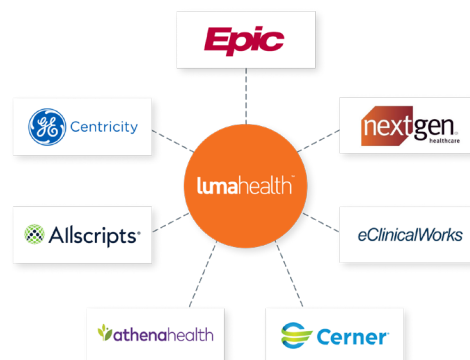
AUTOMATE PATIENT COMMUNICATION

Text messaging means no patient portals, mobile apps, or complex logins—just simple, HIPAA-compliant communication on the devices patients use every day.



CONCIERGE CUSTOMIZATION AND SUPPORT

From seamless integration with every major EHR platform to customization according to the unique needs and preferences of your providers, our dedicated team owns every aspect of the implementation process.



INTERESTED IN LEARNING MORE?

To request a demo and learn why more health systems and providers are choosing Total Patient Engagement from Luma Health, contact sales@lumahealth.io.