

SCREENING & CONSENT

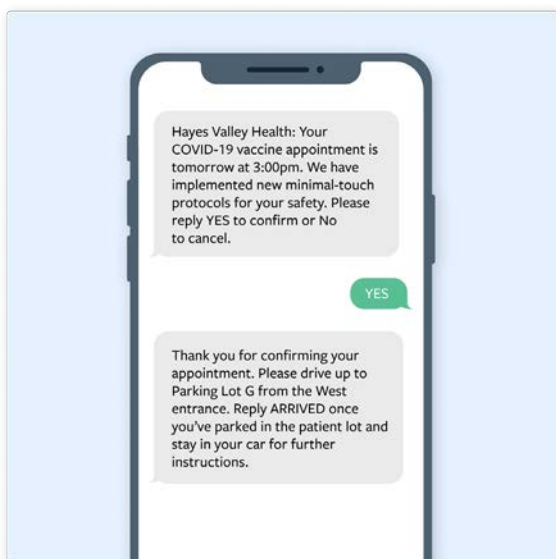
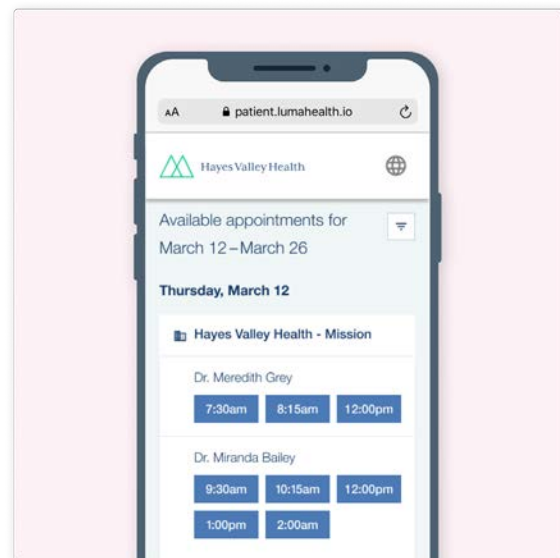


Use Luma Health's **Mobile Patient Intake** solution to automate patient eligibility verification using customized **Self-Screening Surveys**. Once verified, use Luma Health's **Intake Forms** to capture patient consent and collect necessary PHI, to kickstart the patient's vaccination journey.

SCHEDULING



Use Luma Health's **Patient Scheduling+** solution to offer your patients the convenience of online self-scheduling, based on your unique workflows. Luma Health's **Smart Waitlist** tool offers available appointment slots in real-time when other patients cancel or reschedule.



APPOINTMENT REMINDERS

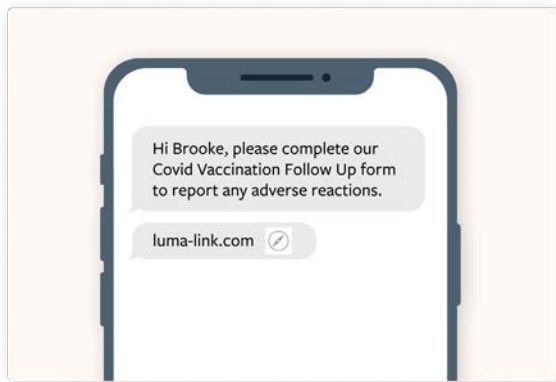
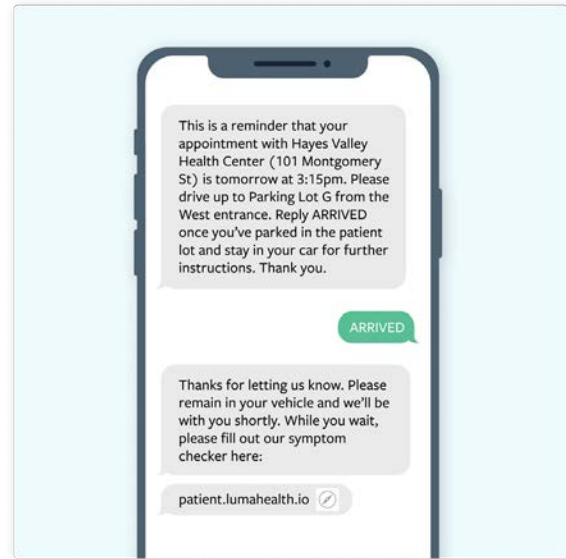


Use Luma Health's automated, multilingual, and **HIPAA-compliant Interactive Appointment Reminders** to reduce no-show rates and phone volumes, manage cancellations, and ensure patients are prepared for the appointment with AI-powered conversational workflows.

CHECK-IN & VACCINATION



Use Luma Health's **Zero Contact Check-in** and **Waiting Room** solutions for patient self check-in and move them through the virtual waiting room with automated text instructions. Luma Health's **Mobile Patient Intake** tools can help capture a patient's insurance information and driver's license in advance, to minimize physical exchange during appointments.



POST APPOINTMENT FOLLOW-UP

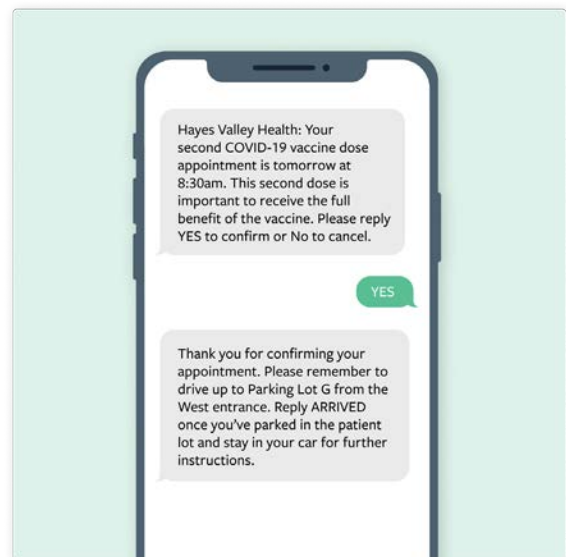


Use Luma Health's **Patient Screening Forms** to prompt vaccine recipients to assess and track their wellness following their appointment, and guide those experiencing adverse events to seek appropriate medical attention, while complying with pharmaco-vigilance requirements.

NEXT DOSE REMINDERS



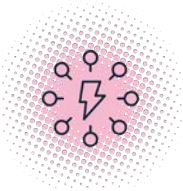
Use Luma Health's **Reminders and Patient Communication** solutions to ensure patients schedule and show up to their booster dose appointments.



LUMA HEALTH'S VACCINE OPERATIONS SOLUTION WILL HELP YOU:

- ✓ Make vaccine information accessible and reduce inbound calls
- ✓ Ensure priority patient populations get vaccinated in a timely manner per CDC guidelines
- ✓ Automatically schedule and manage appointments with reduced staff workload
- ✓ Send automated reminders to reduce no-shows and manage cancellations with smart waitlists
- ✓ Ensure fast and safe vaccine recipient check-in with virtual waiting room
- ✓ Reach out to patients deviating from care plans to ensure booster dose adherence
- ✓ Identify patients for vaccine hesitancy and quell fears
- ✓ Monitor vaccine outcomes and report adverse events

JUMP-START YOUR VACCINE ADMINISTRATION PROGRAM WITH LUMA HEALTH



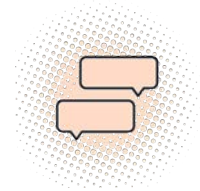
70+ EHR/PM Integrations

Automate patient communication and maximize your EHR investment



Rapid Go-Live

Leverage our concierge customization & implementation support



Pre-programmed Messages

Improve patient outreach at every step of the vaccination journey



Fully Configurable

Customize your patient's vaccination journey to align with your organization's workflow



Multilingual Messaging

Support HIPAA-Compliant patient communications in 20+ languages



**CONTACT US
TO LEARN MORE**

BOOK A DEMO TODAY

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