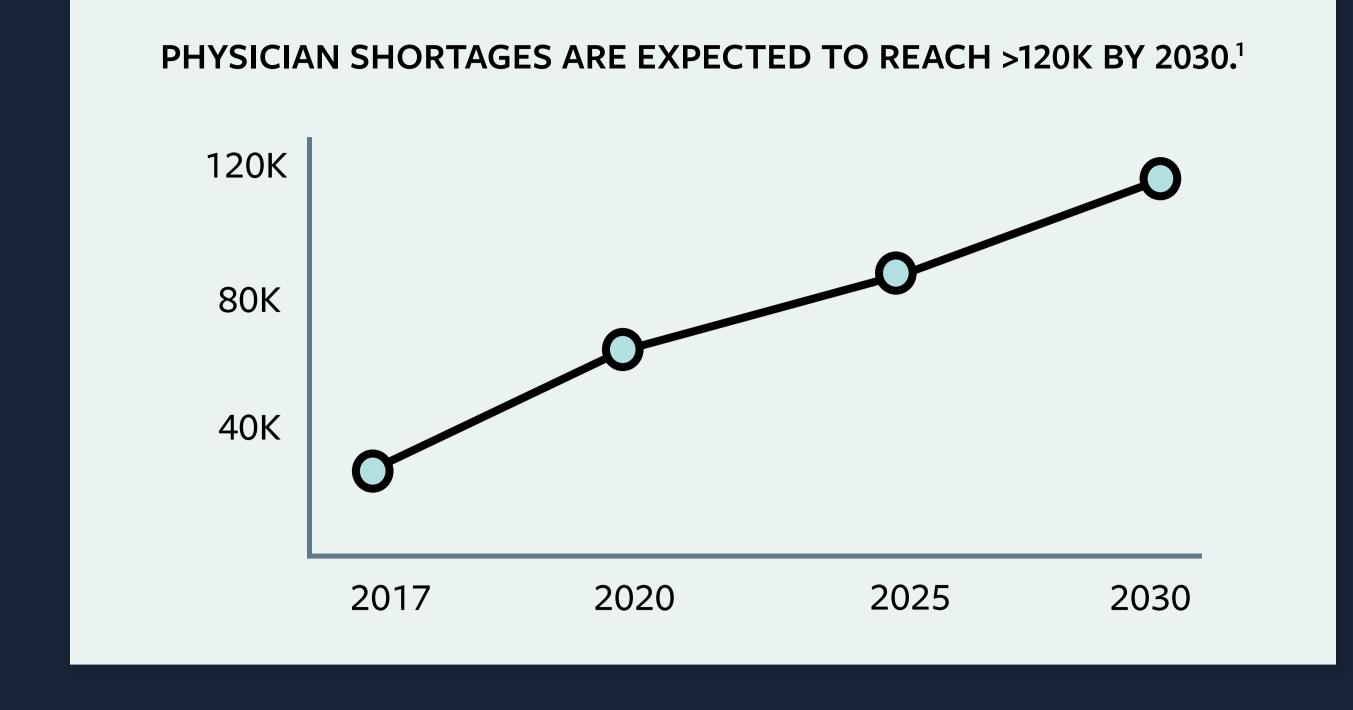


### Breakthe Cycle of Burnout



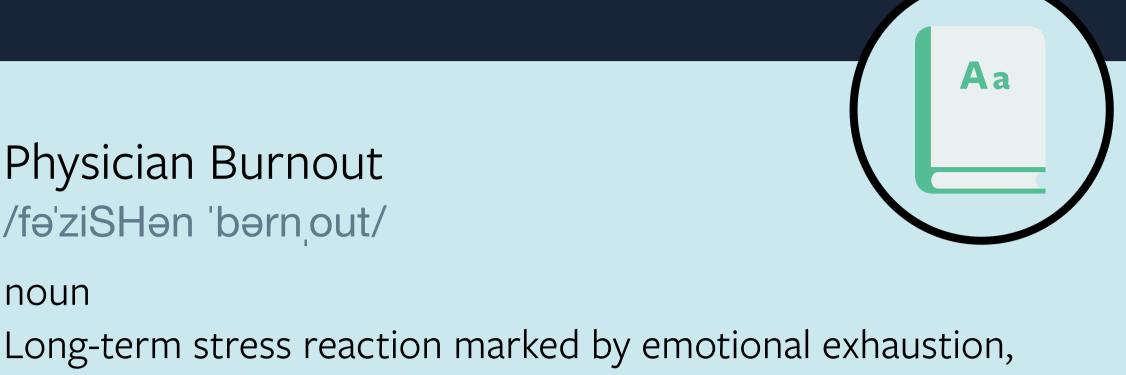
Provider burnout is on the rise. The high levels of stress, exhaustion, and professional dissatisfaction are impacting patient care and organizational strength.



#### /fəˈziSHən 'bərn out/ noun

Physician Burnout

depersonalization, and a lack of sense of personal accomplishment.<sup>2</sup>



## experience feelings of burnout

Burnout is on the rise



 $(up 5\% from 2016)^3$ 

is spent on the EHR<sup>4</sup>

of physicians would not choose the

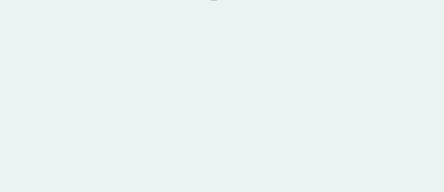
same career path if given a choice<sup>5</sup>

of every hour devoted to a patient

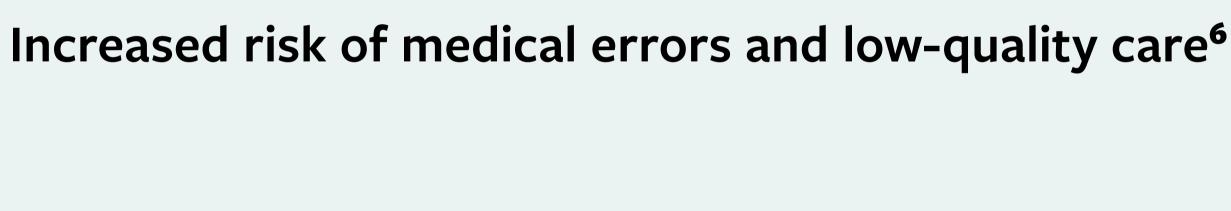
The impact of burnout is far-reaching:

# **Workforce shortages**





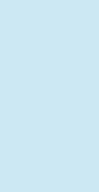
Lower patient satisfaction



#### **HOW ARE YOUR** PROVIDERS FEELING?

**Banishing Burnout** 

Start by asking these three questions:



WHAT DOES THE PATIENT **EXPERIENCE LOOK LIKE?** 

Empower providers to get back to what matters. Eight in 10 providers say their relationships with patients

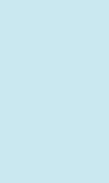
is their greatest source of professional satisfaction. Here's

Automate and streamline

inefficient processes

ARE THERE ANY GAPS OR ERRORS

IN THE WORK THAT'S HAPPENING?



how to help them get back to patient care.



Ensure patient success by supporting

them throughout their care journey

Allow for streamlined communication

Luma Health's Total Patient Engagement Platform can help you break the cycle of burnout and get providers focused on the work that matters most. Learn more at www.lumahealth.io.



#### Sources:

- 1. The Complexities of Physician Supply and Demand. Association of American Medical Colleges. April 11, 2018. 2. Physician Burnout, Agency for Healthcare Research and Quality. 3. 2018 Survey of America's Physicians, The Physicians Foundation.
- 4. How Doctors Feel About Electronic Health Records, Stanford Medicine & The Harris Poll. 5. Physician Frustration Grows, Income Falls — But a Ray of Hope. Medscape. 6. C.P West, et al., Physician burnout: contributors, consequences and solutions, Journal of Internal Medicine.